Updating the firmware of a PTC10

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To update the firmware in your PTC10 you will first need to email SRS Tech Support (info@thinkSRS.com) with your serial number and a picture of the "About" screen (accessed from the System Setup screen). We will then reply back to you with an email which will has attachments. Copy the attached files to a new USB stick and follow the instructions below.

1) Plug the memory stick into the PTC10. After about 15 seconds, a "Firmware update" window will appear on the screen.
2) Wait about 10 more minutes for the "Firmware update was successful" message to appear.
3) Unplug the memory stick and erase it so that you don't accidentally reprogram the PTC10 again.
4) Restart the PTC10.